



Greater Dublin Pulse

Automated report - 01-30 June 2019

Citibeats analysed citizen opinions during the month of June 2019 in the Greater Dublin Area for an overview of their most pressing concerns.



Fastest growing

Mobility



Most discussed

Community & Culture



Fastest declining

Environment



Most positive sentiment

Tourism & Hospitality



Most negative sentiment

Poverty & Homelessness

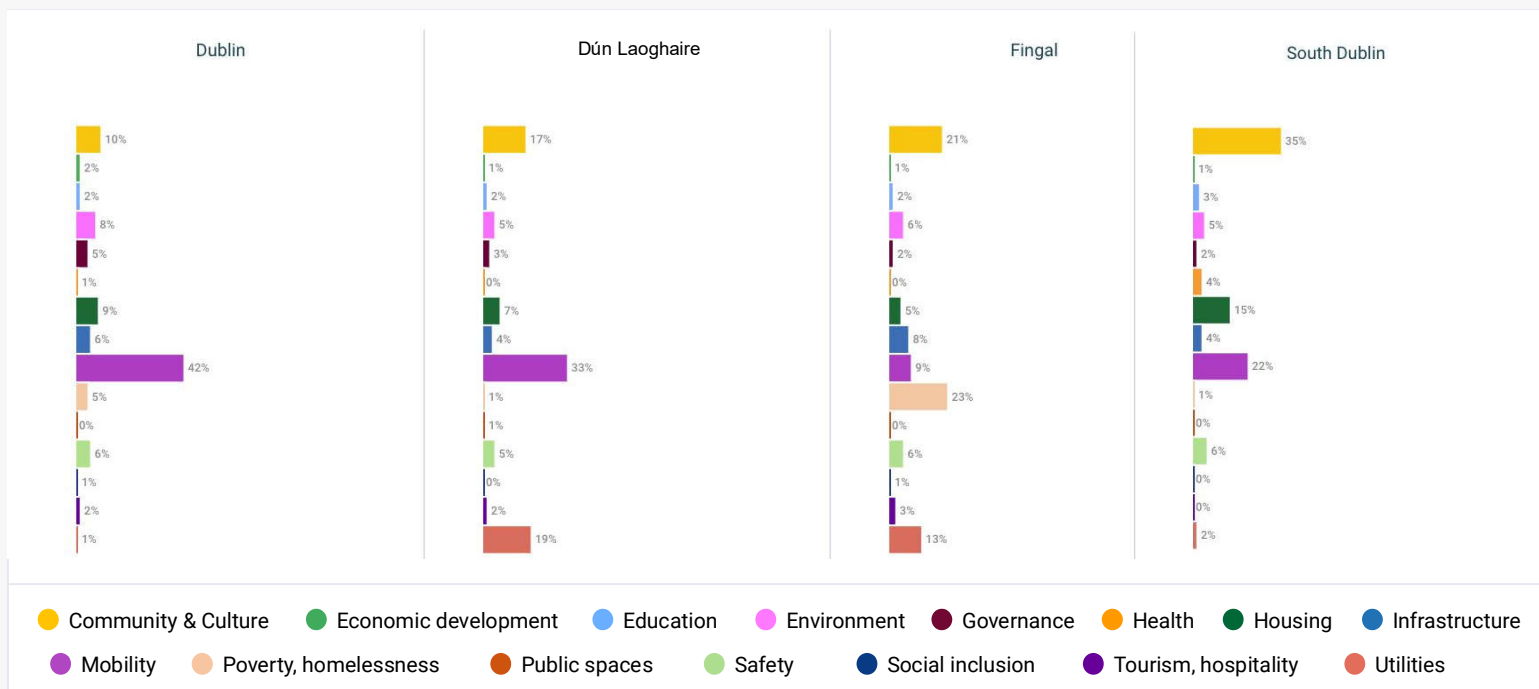
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Comments analysed **20,000**

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Comments categorised **8,277**

Where is the priority area overall?



Dublin

- June is all about **Mobility** for Dubliners, with the #VeloCity2019 event dominating. Comments are very positive and spark a wider conversation (#Allocate4Cycling) or e-vehicles as an alternative (#SmartMobilityHub, #ClimatePlan2019).
- The signs banning cyclists from Millennium footbridge received negative comments, but citizens proactively propose solutions: shared use as Samuel Beckett or partitioned as Trondheim.

Dún Laoghaire

- **Utilities** has a staggering 19% in June, compared to only 1% in May. The reason: the swimming bans at Sandycove and others due to the discharge of wastewater.
- Citizens comment both on the sewage overflow and orange algae bloom, some confused and others trying to give answers: *"this particular one isn't toxic to humans, (Noctiluca scintillans) and fish just avoid it"*.

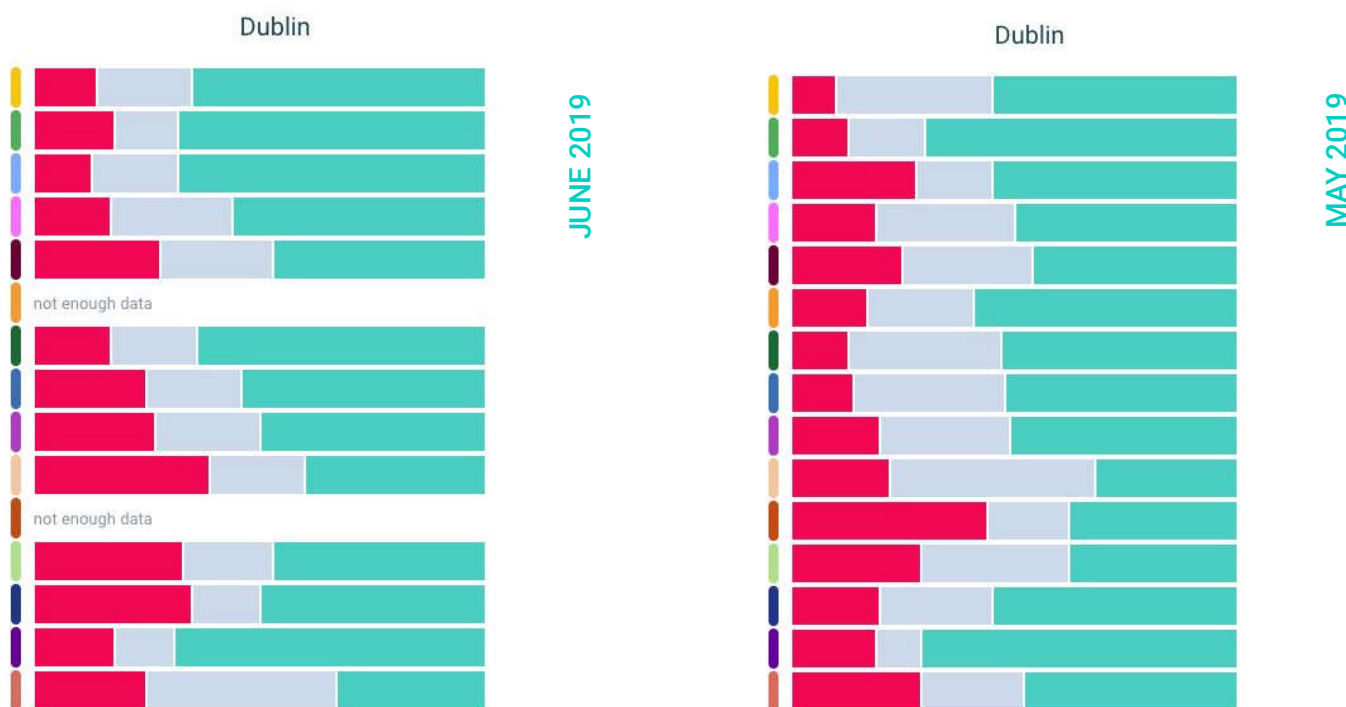
Fingal

- **Utilities** has also increased this month, due to planned outages. Messages are not so much complaints, but informative, led by @Fingalcoco.
- **Infrastructure** is the highest among the regions, mostly due to complaints about lack of proper cycling and rail investments: *"They keep re-releasing press releases promising shiney new carriages 5-20 years away. The crisis is here, today"*.

South Dublin

- **Community and Culture** has the highest volume due to a variety of events: The Great Rope of Tallaght or #Tallafest.
- **Housing** is also the highest for all four areas, due to a discussion over the co-living development not getting planning permission. Most citizens show they are upset and some suggest public housing as a solution.

How do they feel about it?



- Community & Culture
- Economic development
- Education
- Environment
- Governance
- Health
- Housing
- Infrastructure
- Mobility
- Poverty, homelessness
- Public spaces
- Safety
- Social inclusion
- Tourism, hospitality
- Utilities

Tourism & Hospitality

- Comments are positive across the board. Tourists are impressed and locals show pride in their city and complain when the necessary infrastructure or maintenance is not in place for tourists to fully enjoy the city: *"I suggest removing the railings from the Custom House. The green space should be open to the city's residents and tourists."*

Social Inclusion

- Comments with negative sentiment in this category have to do with the topic of racism, although they are mostly anti-racist comments. Public shaming of young anti-immigrant activists and a piece on The New Yorker about 'Ireland's Strange, Cruel System for Asylum Seekers' are the most popular topics.

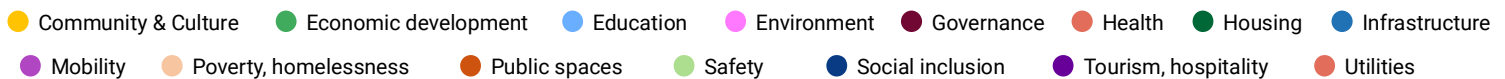
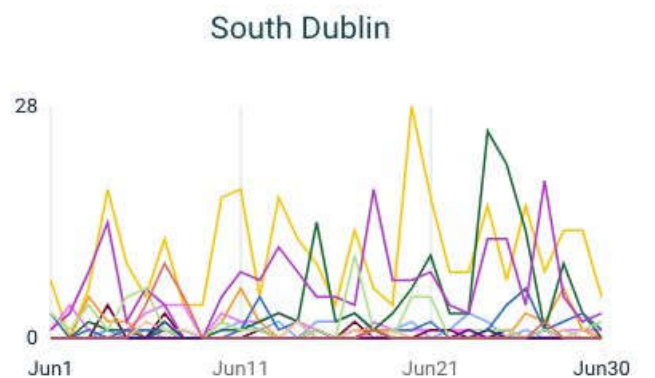
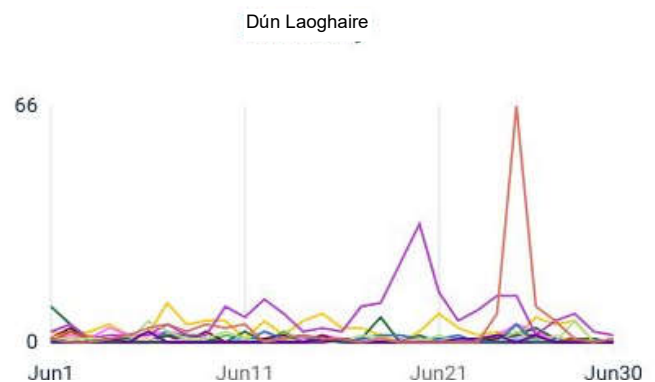
Education Housing

- Citizens of Dublin are expressing their support for public initiative and funding of both education (#FundOurSchools, #ReduceClassSize) and housing (#HousingCrisis): *"#Budget2020 must support primary education [...] leadership positions within schools are critical. The Government must #SupportLeadership and #InvestForTheBest!"*

Poverty & Homelessness

- Two main stories or events dictate the dominantly-negative conversation this month: major homeless hostel in the city center is closing down, and some shocking images of homeless people queuing up: *"Almost 500 people and 15 kids were pictured lining up at the city centre soup kitchen"*. This topic touches with the housing crisis, both make citizens extremely upset.

When is the key moment?



Top 10 moments

- **Housing, June 4th, Dublin** - Dublin City Council's first affordable housing scheme in more than a decade is welcomed by citizens, in need of a solution for the housing crisis.
- **Community & Culture, June 5th, Dublin** - The City Council voted unanimously to fly the Pride flag. Online comments skyrocket in joy and recognition..
- **Mobility, June 6th, Dublin** - The #VC19 event has expanded to other mobility issues: *"Transit oriented development is the gold standard in sustainable urban planning. [...] Great to see a Government body calling for exactly that"*
- **Utilities, June 12th, Fingal** - @Fingalcoco does a great work of informing about burst watermain in Lusk and the associated outages.
- **Housing, June 16th, Dublin** - Upset reactions from citizens to government denying UN's claim that housing in Ireland is unaffordable: *"It's time the Government climbed down from that high ladder put their feet on the ground and faced up to a GE. Let the people decide."*
- **Environment, June 17th, Dublin** - High anticipation to the launching of the Government Climate Action Plan. Comments receive it with moderate optimism.
- **Mobility, June 19th, Dublin** - A polemic about Millennium footbridge banning cyclists generates a dense cluster of conversation around.
- **Community & Culture, June 20th, South Dublin** - Tallafest promotions and a charity soccer match has South Dublin talking about its community.
- **Housing, June 24th, South Dublin** - Again, the housing crisis is a big topic, with mostly negative sentiment. This is the case for this day, in which the development of more than 200 co-living units in #Tallaght has been refused planning permission.
- **Utilities, June 25th, Dún Laoghaire** Warnings about the state of seawater come together with informative messages and complaints: *"Please do not swim in the sea today anywhere from Seapoint to Killiney. We need: 1) same day water quality testing, 2) pre-emptive warnings following heavy rain, 3) sewage system upgrades @dlrcc"*